

Musescore Studio 4.4.4 won't play anything, big or small.

I started using Musescore and originally, I thought it was wonderful. Now I know that it isn't. In previous iterations of MS4, any number of problems have arisen. When it works, and coupled with the inexpensive sound libraries (I have purchased several), the sound that MS can deliver is very good indeed.

I was so impressed that I rendered a 32-minute viola concerto in MS. Mind you, the export to digital audio leaves a lot to be desired, but using a nice fiddle in conjunction with Audacity, I got around the problem. There should be a record in your files, when I wrote to you explaining the problem. Nobody ever returned an email.


Well, the composer of the concerto wanted me to make some changes to the rendition, so I fired up MS, and being told that there was a later version available, downloaded and installed that before making the requested changes.

MS 4.4.4 wouldn't play. I don't mean that the cursor was moving across the score, but there was no sound. I mean that the cursor was dead in its tracks. MS didn't crash, I can "halt" playback in the usual fashion, all the instruments appear to be there, but MS won't actually *play* anything.

I downloaded and installed MS 4.4.4 again... The same thing occurred.

Concerto in C for Viola and Orchestra
Digital Performance Score
First Movement
Revision 241126
New Viola Voice

For John Gould



This is a screen grab of part of the beginning of the Viola Concerto.

I click on play, the cursor appears, and...NOTHING.



There's the blue cursor, that resolutely sits motionless after I click PLAY.

This behaviour is repeated in all the files I have used to test the problem. It seems that I cannot get any sound out of MS, no matter what I do. I also use Dorico and Sibelius (occasionally) and both those applications are functioning happily on my computer. I have looked at Bug reports, and have found nothing that could assist me.

I know that you might need to look at the diagnostic info, so you tell me how to get it to you, and I will.

Dr Michael Hill.